API keys via MijnPostNL Zakelijk

For direct integrations with PostNL

Step 1. Log in to Mijn PostNL Zakelijk

Go to [Mijn PostNL Zakelijk] and **log in** (1) with your credentials.

If you don't have a Mijn PostNL Zakelijk account yet, click '**Maak een account aan**' (2) and follow the steps to set up your user account.

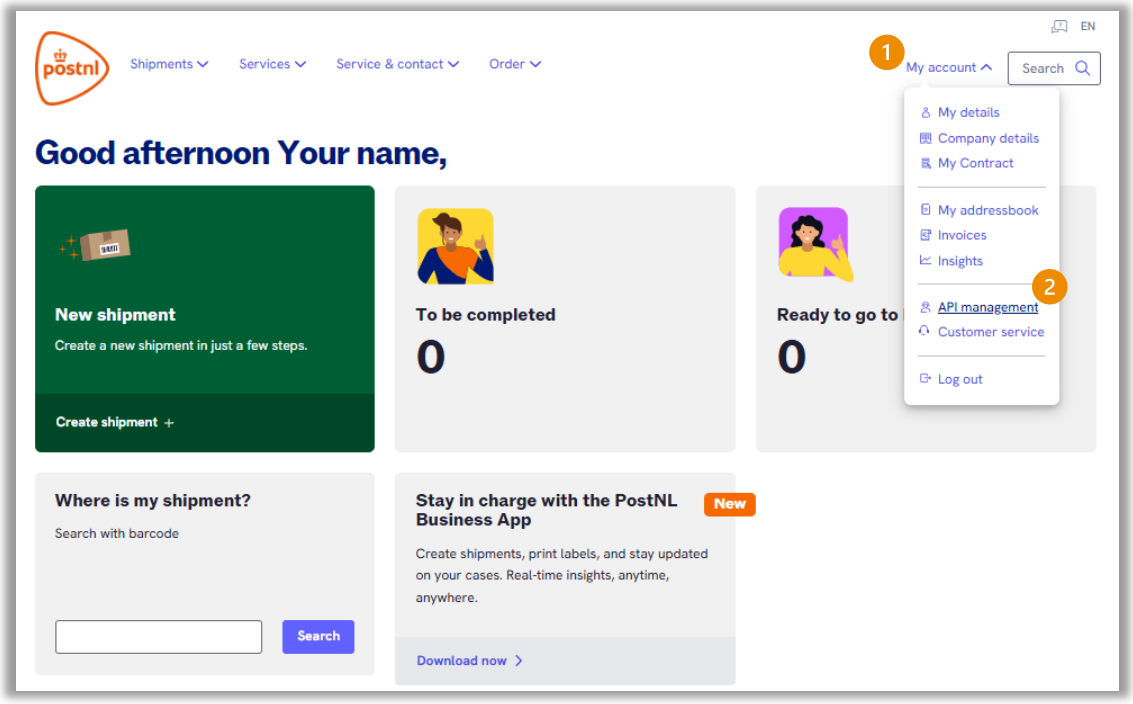
If you've forgotten your password, click '**Wachtwoord vergeten**' (3). Please note that PostNL cannot help you request a new password or reset your account. The only way to do this is by clicking '**Wachtwoord vergeten**' on the login page.

Step 2. Go to ‘My Account’

Once you’re logged in, you’ll land on the Mijn PostNL home screen. You can always return to this screen by clicking the PostNL logo in the top-left corner.

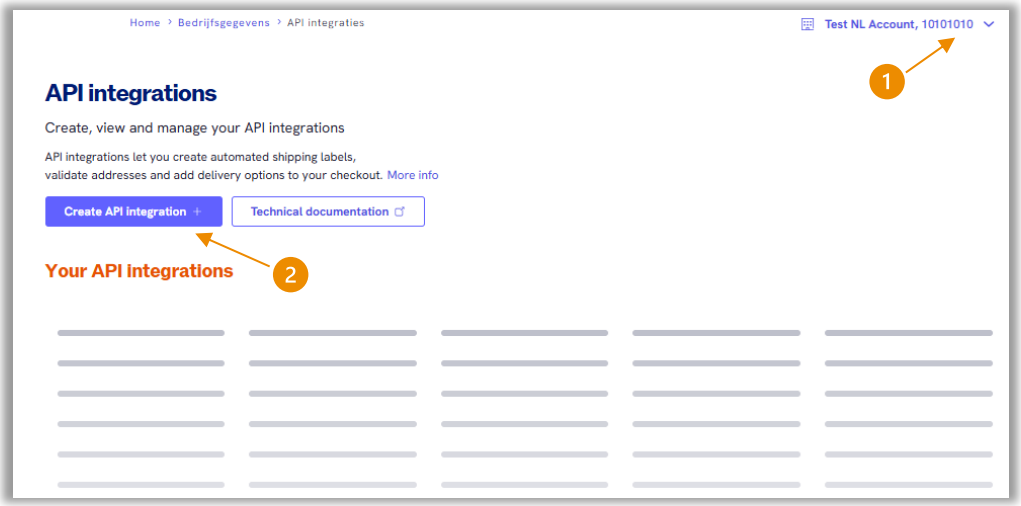
In the top-right corner, you’ll find a drop-down menu under ‘**My account**’ 1. Hover over this menu with your mouse and then click ‘**API management**’ 2. You will now be taken to the section where you can view, create, and manage your own integrations.

If you don’t see this option, your account doesn’t (yet) have the correct permissions. The Mijn PostNL Zakelijk administrator within your organization can update your access rights.



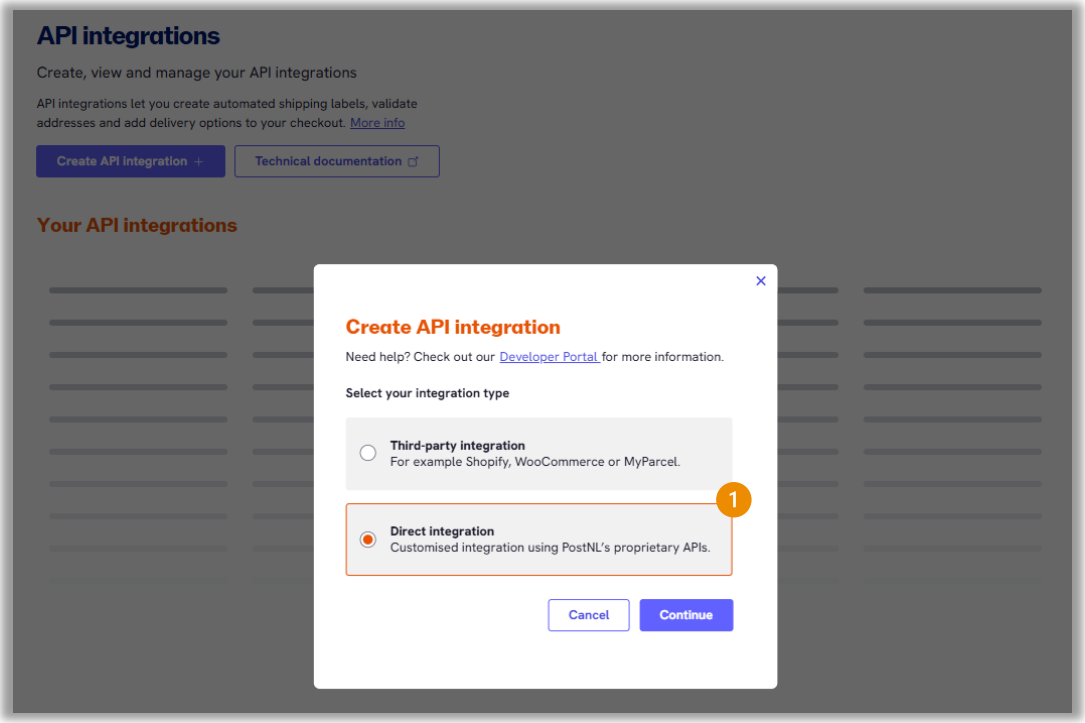
Step 3. Create a new integration

You are now in the environment where you can manage your integrations. Make sure you’ve selected the correct **customer number** 1 in the top-right corner for which you want to manage your integrations. If you haven’t created any integrations yet, your screen will look like the example shown in the image. If you already have existing integrations, they will appear here. Click ‘**Create API integration**’ 2.



Step 4. Select your integration type

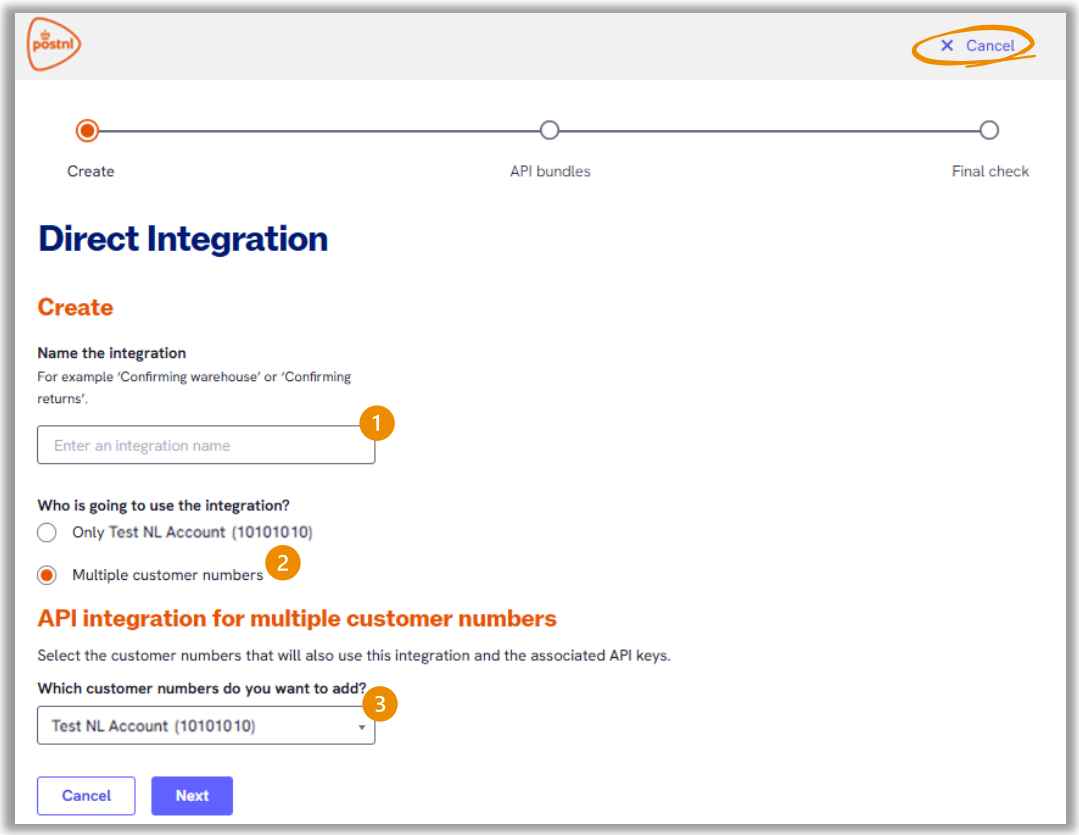
Now choose '**Direct integration**' 1 to set up an integration that you'll work with directly, without using external software. Click '**Continue**' to continue through the setup flow for creating a new integration.



Step 5. Name and customer number

You can cancel this process at any time by clicking 'Cancel' in the top-right corner.

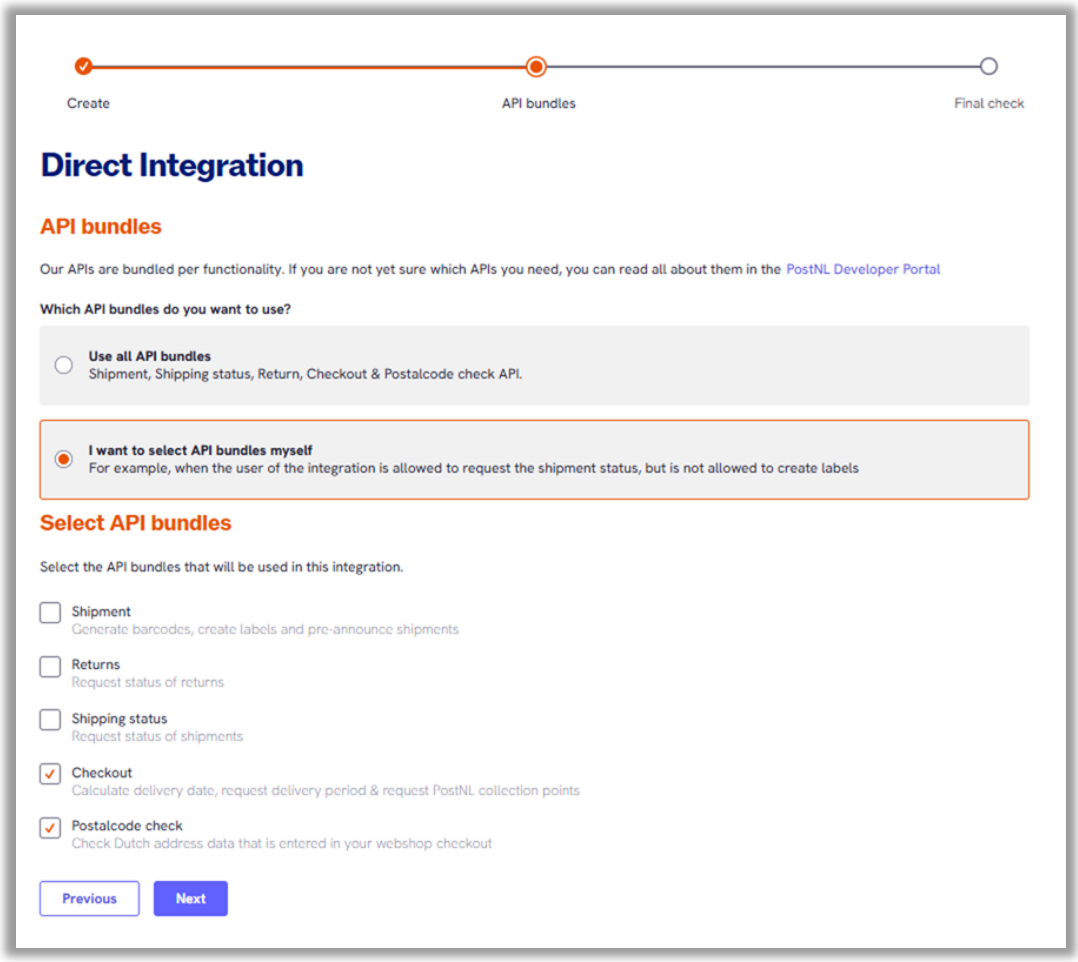
Start by giving your integration a clear, recognizable **name** 1. If your customer number has one or more underlying customer numbers, you will also see the option '**Who is going to use the integration?**'. When you select the option '**Multiple customer numbers**' 2, an additional field will appear. You can then choose to authorize multiple customer numbers by selecting them from the drop-down menu under '**Who is going to use the integration?**' 3. Click '**Next**' to continue.



Step 6. Choosing the API bundles

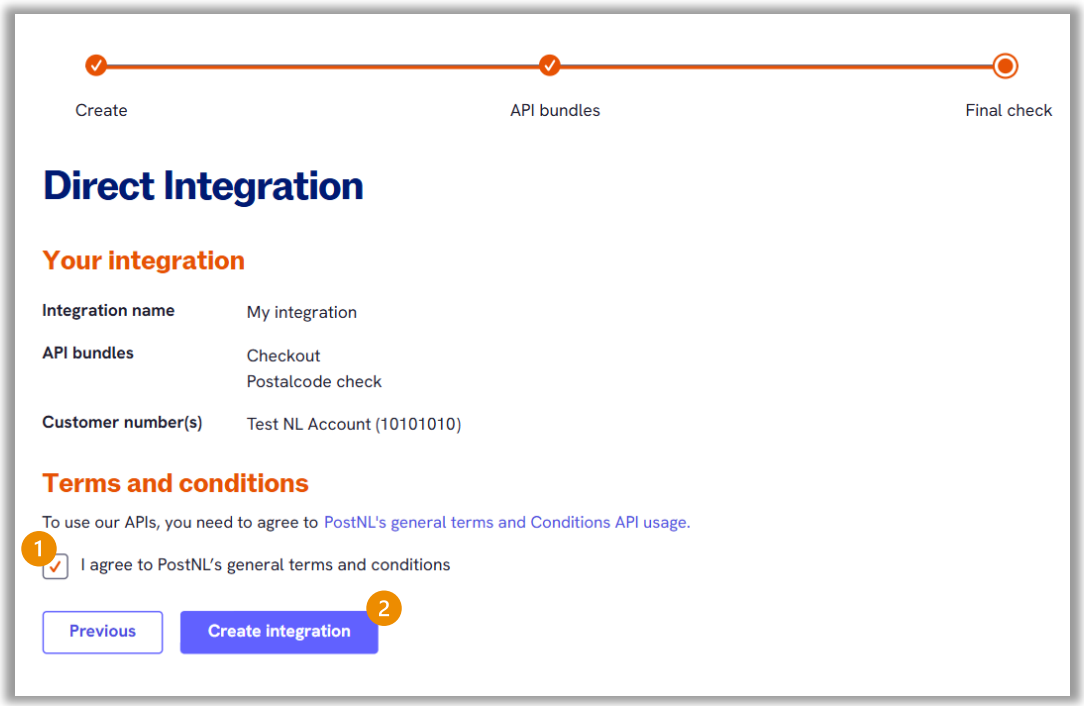
Now select the **API bundle(s)** you would like to use for this integration by checking the relevant options. Please note that, for security reasons, once created, you will not be able to modify the 'Shipment' or 'Returns' bundles (adding or removing them)

yourself after the integration has been created. Happy with your selection? Click '**Next**' to proceed to the final step.



Step 7. Final check and confirm

Check all details carefully and make sure to read the terms and conditions. Is everything correct? Then tick the box for '**I agree to PostNL's general terms and conditions**'[1] and click on '**Create integration**'[2]. Your integration will now be saved and created in our system. You will then be taken to the page where you can manage your new integration and view an overview of all its details.

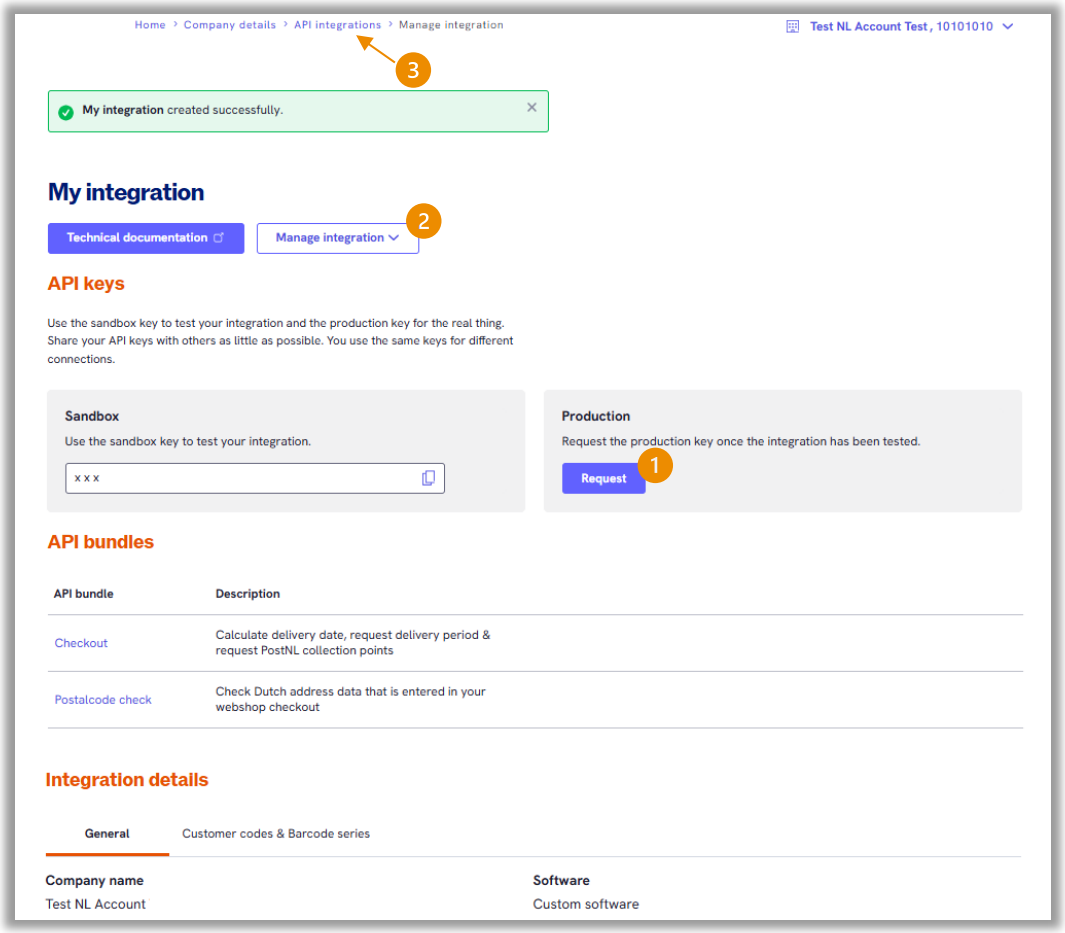


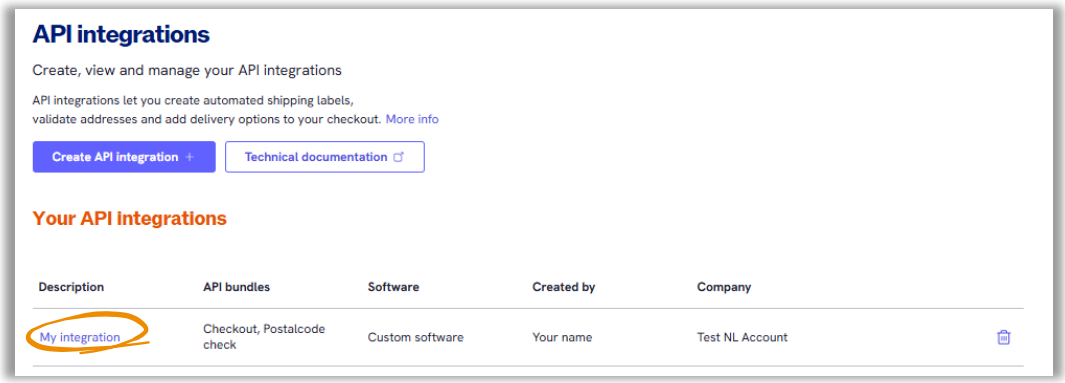
Step 8. Manage your integration

You're now on the page where you can view all details of your integration. Your sandbox key will be available immediately. If your integration uses Shipment and/or Returns, the production key must be activated by us. Make sure to test your integration thoroughly, and once everything works correctly, request the production key by clicking the '**Request**'[1] button.

Made a mistake or need to change something later? Click '**Manage integration**'[2] to edit or delete the integration. You can edit the integration name, the authorized customer numbers, and the selected bundles. Please note that changes can only be made from the customer number that was used to create the integration (you can see which customer number you are currently using in the top-right corner). If you would like to modify the 'Shipment' or 'Returns' bundle, this can only be done upon request. Please let us know by submitting a request through the web form.

Use '**API integrations**'[3] to navigate back to the overview of your integrations. You'll now see your new integration listed there. Click its name to view the details again.


Home › Company details › API integrations › Manage integration
Test NL Account Test , 10101010
3
My integration created successfully.
My integration
Technical documentation
Manage integration
2
API keys
Use the sandbox key to test your integration and the production key for the real thing.
Share your API keys with others as little as possible. You use the same keys for different connections.
Sandbox
Use the sandbox key to test your integration.
x x x
Production
Request the production key once the integration has been tested.
Request
1
API bundles
API bundle
Description
Checkout
Calculate delivery date, request delivery period & request PostNL collection points
Postalcode check
Check Dutch address data that is entered in your webshop checkout
Integration details
General
Customer codes & Barcode series
Company name
Test NL Account
Software
Custom software


API integrations
Create, view and manage your API integrations
API integrations let you create automated shipping labels, validate addresses and add delivery options to your checkout. More info
Create API integration
Technical documentation
Your API Integrations
Description
API bundles
Software
Created by
Company
My integration
Checkout, Postalcode check
Custom software
Your name
Test NL Account